



# STRENGTHEN & SUSTAIN OUR INFRASTRUCTURE

GOAL TEAM 6



Visit Our Website

**MIDLANDTEXAS.GOV**

# STRATEGIC ALIGNMENT FY 2024

## ACCOMPLISHMENTS

### 6.1 Provide Reliable and Sustainable Utilities

- Approved the MOU for **Ft. Stockton Water Source** securing the City's next 100-year water source.
- Expanding the Paul Davis Well Field to deliver **10 million gallons/day**
- Piloting advanced groundwater treatment at Tbar Water Ranch to better utilize the City's assets
- Finalize the **satellite leak detection** program to look for underground unknown leaks
- **Conducted Facility Condition Assessment with Freese & Nichols**, delivering a 10-year maintenance and improvement plan for the plant.

### 6.2 Enhance Infrastructure for Economic Growth

- Installed 31,680 feet of new water mains
- Installed 19,870 feet of new sewer mains
- Rehabbed 95 and replaced 15 manholes
- Completed **84 water main repairs**
- **Repaired 40 fire hydrants** and replaced **10**
- A new Return Activated Sludge (RAS) pump was installed (4 of 6), the new pumps replace rental systems that exceed \$20k a month.
- The MARS Meter Bench and Mobile testing tool ensures accurate testing of new, existing, and contested meters



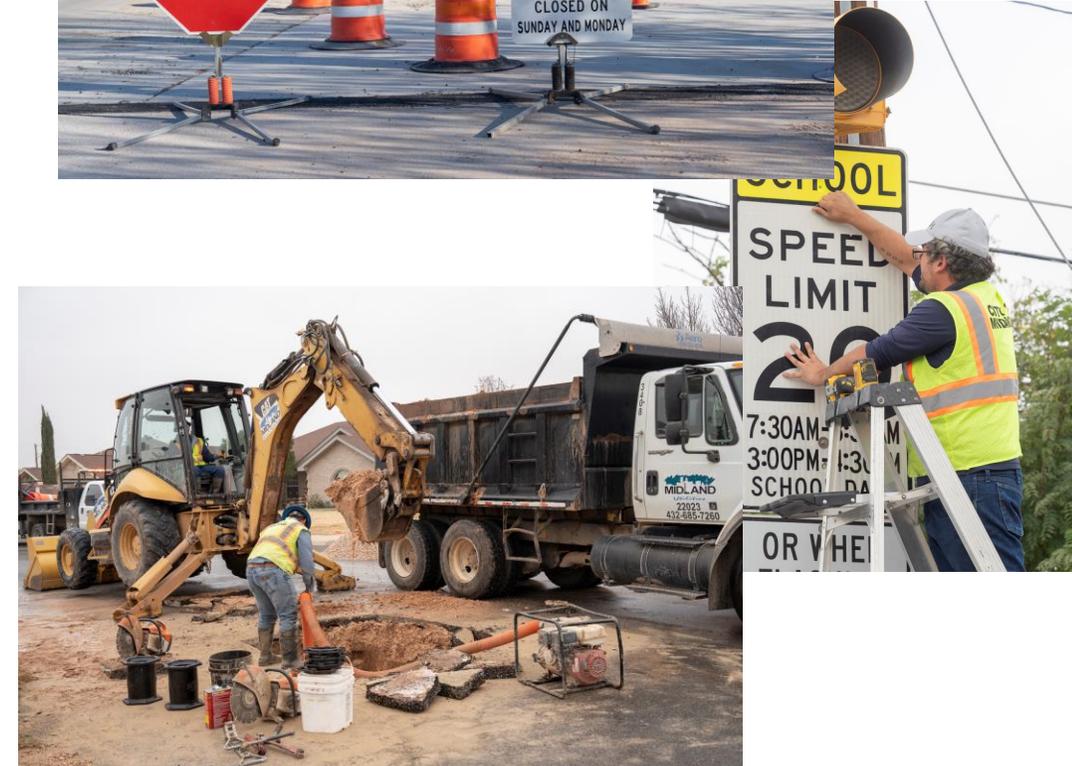
# STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

## 6.3 Streamline and Consolidate City Facilities

- Replaced Critical Laboratory Equipment at WRF Lab and Water Lab
- Successfully Implemented a new Laboratory Information Management System at WRF Lab and Water Lab

## 3.1 Enhance Community Engagement

- Over 80% of SeeClickFix requests were closed within SLA with an average closing timeframe of 3.7 days
- Streamlined customer interactions, handling an average of 8167 monthly touchpoints
- **MCare**, launched in June 2024, enables Field Technicians to receive and complete service orders in the field
- Completed TCEQ's Biennial laboratory accreditation audit with zero critical findings.



# STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

## Keeping up with Growth

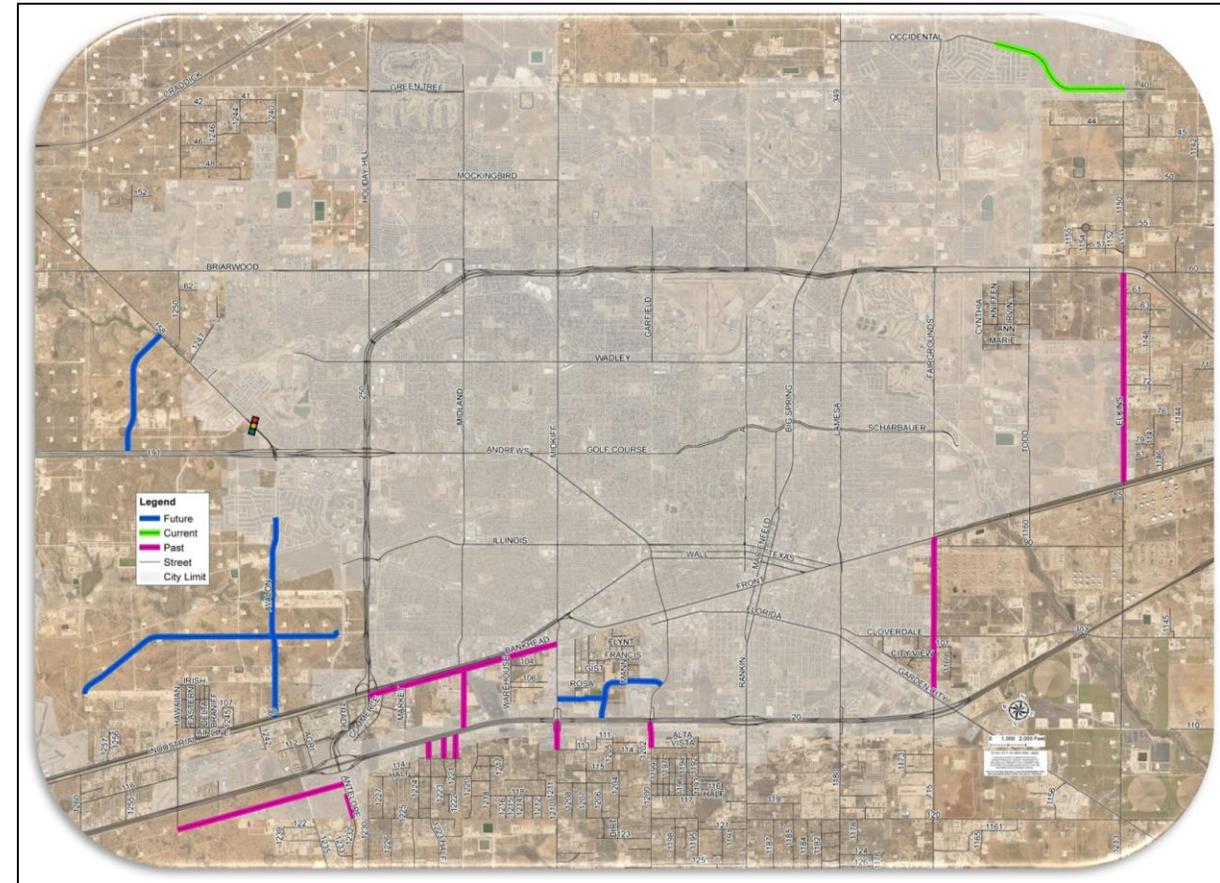
- **SH 158 and Sinclair**
- **Wadley Extension**
- Market Street
- Idlewilde Storm Drain and Basin
- **SH 191 Wastewater Extension**
- COMPASS
- **12.4 Miles of Mill and Inlay**



# STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

## Keeping up with Growth Through Partnerships

- Loop 250 and A St. Intersection Improvements
- Bridge Replacement Projects at Scharbauer
- Wildcatter Trail
- Occidental Parkway extension to Elkins Rd.
- Signal Lights at Occidental and BS 349



# STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

## Traffic Operations Vision Zero

- Completed Signal Light Installation at 4 Locations
- Completed Signal Light Design at 4 Locations
- Began Signal Light Installation at 3 Locations
  - Sinclair and SH 158
  - Avalon and Deauville
  - Andrews Hwy. And Woodcrest



# STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

## Bond Program

### Main Street

- Utilities Completed
- Paving Project Awarded

### Garfield Street

- Utilities Completed
- Paving and Roundabout Ongoing



# STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

## SeeClickFix

- Average time to Acknowledge Requests is 0.84 days
- 81% of SeeClickFix requests were closed within SLA with an average closing timeframe of 5.25 days



# STRATEGIC ALIGNMENT FY 2024 ACCOMPLISHMENTS

## Midland's Most Traveled Roads

This program has resulted in over 596 **work orders** to maintain the integrity of our Most Traveled Roads. Accomplishments include:

Work Order Distribution			
Litter Abatement	65	Enhancements for Pedestrians	17
Pothole Repair	91	Improved Lighting	67
Landscape Enhancements	28	ADA Compliance	11
Road & Signage Improvements	19	Rectifying Buckled Curb & Sidewalks	66
Vegetation Control	142	Street Sweeping	87

# FY 2024 KEY ACCOMPLISHMENTS

## Potholes in Parks

Strategy:

**6.2 Enhance infrastructure for economic growth:** Boost competitiveness through infrastructure investments that encourage collaboration with neighboring jurisdictions and high-performing peer agencies.

Action:

The Engineering and Parks Department collaborated on the “Potholes in Parks” Project to in-house fill 2,386 potholes in park parking lots.



# FY2024 KEY ACCOMPLISHMENTS

## Solid Waste

- **Citizens' Convenience Center**
- **Phase One of new Landfill Cell**
- **Landfill Entrance Road**
- **Implemented Rubicon truck routing system to increase route efficiency**
- **Maintained two day per week service**



# MISSION

Deliver exceptional services and promote a high quality of life and place for ALL our citizens.

